

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT  
Pursuant to Section 13 or 15(d) of the  
Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): November 5, 2019

**Peloton Interactive, Inc.**

(Exact name of Registrant as Specified in Its Charter)

**Delaware**  
(State or Other Jurisdiction  
of Incorporation)

**001-39058**

**47-3533761**  
(IRS Employer  
Identification No.)

**125 West 25th Street, 11th Floor**  
**New York, New York**

(Address of Principal Executive Offices)

**10001**

(Zip Code)

**Registrant's Telephone Number, Including Area Code: (866) 679-9129**

**Not Applicable**  
(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instructions A.2. below):

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)  
 Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)  
 Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))  
 Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of Each Class	Trading Symbol	Name of Each Exchange on Which Registered
<b>Class A Common Stock, \$0.000025 par value per share</b>	<b>PTON</b>	<b>The Nasdaq Stock Market LLC</b>

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§ 230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§ 240.12b-2 of this chapter).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

**Item 2.02 Results of Operations and Financial Condition.**

On November 5, 2019, Peloton Interactive, Inc. (“Peloton”) will hold a conference call regarding its financial results for the quarter ended September 30, 2019. Peloton also issued a letter to its stockholders announcing its financial results for the quarter ended September 30, 2019 (the “Shareholder Letter”). A copy of the Shareholder Letter is furnished as Exhibit 99.1 to this Current Report on Form 8-K.

The information furnished with this Item 2.02, including Exhibit 99.1, shall not be deemed “filed” for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the “Exchange Act”), or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference into any other filing under the Securities Act of 1933, as amended, or the Exchange Act, except as expressly set forth by specific reference in such a filing.

Peloton is making reference to non-GAAP financial information in both the Shareholder Letter and the conference call. A reconciliation of GAAP to non-GAAP results is provided in the Shareholder Letter, as attached to this Current Report on Form 8-K.

Peloton uses its Investor Relations website (<https://investor.onepeloton.com/investor-relations>) as a means of disclosing material non-public information and for complying with its disclosure obligations under Regulation FD.

**Item 9.01 Financial Statements and Exhibits.**

(d) Exhibits.

<b>Exhibit Number</b>	<b>Exhibit Title or Description</b>
99.1	<a href="#">Letter to Shareholders, dated November 5, 2019</a>

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**PELOTON INTERACTIVE, INC.**

Date: November 5, 2019

By: /s/ Jill Woodworth  
Jill Woodworth  
Chief Financial Officer



Q1 2020

## SHAREHOLDER LETTER

## FIRST QUARTER HIGHLIGHTS

All financial comparisons are on a year-over-year basis unless otherwise noted.

- Connected Fitness Subscribers grew 103% to 562,774, expanding our Member base to over 1.6 million
- Total revenue grew 103% to \$228.0 million, demonstrating the continued strong demand for our connected fitness experience
- We continued to experience low churn and high retention; 0.90% Average Net Monthly Connected Fitness Churn and 94% 12-month retention rate
- Engagement, a leading indicator of low Churn, remained strong with 11.7 Average Monthly Workouts per Connected Fitness Subscriber versus 8.9 in the same period last year
- Gross Margin was 46.1% representing a 14 basis point improvement; 43.0% Connected Fitness Gross Margin, 56.1% Subscription Gross Margin, and 63.0% Subscription Contribution Margin
- We reduced our Net Loss to \$(49.8) million, a \$4.8 million improvement
- Adjusted EBITDA was \$(21.0) million representing an Adjusted EBITDA Margin of (9.2)% and 283 basis point improvement

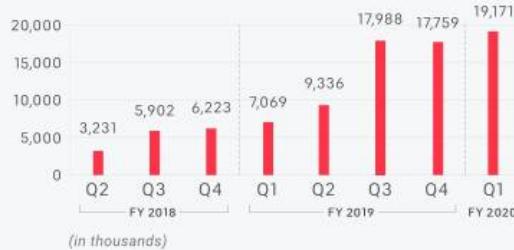
**CONNECTED FITNESS SUBSCRIBERS**



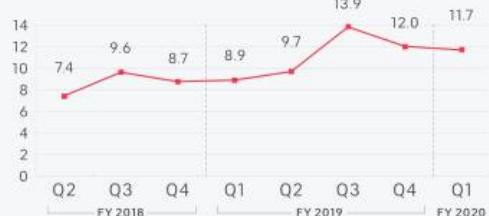
**QUARTERLY TOTAL REVENUE**



**QUARTERLY WORKOUTS**



**AVG. MONTHLY WORKOUTS PER SUB**



Peloton Shareholders,

We had a strong start to our fiscal year ended June 30, 2020 with revenue growth of 103% in our first quarter versus last year. We benefited from continued strong demand for our connected fitness experience, attributable to our effective brand and performance marketing and growing word-of-mouth referrals from our loyal Members. Despite the significant investments we are making to grow internationally, scale operations, and enhance our end-to-end Member experience, we narrowed our Net Loss by \$4.8 million to \$(49.8) million and improved our Adjusted EBITDA margin of (9.2)% by 283 basis points versus last year.

We've also achieved major milestones including:



Photography by Libby Greene/Nasdaq, Inc

#### COMPLETION OF OUR IPO

We closed our Initial Public Offering of 40 million shares on September 30, 2019 raising \$1.26 billion in gross proceeds, including \$100 million through a concurrent private placement from entities affiliated with TCV, an existing shareholder. The proceeds from the IPO will help us expand our

geographical footprint, continue to build our brand and product awareness, and innovate our products, content, and software features with the goal of creating the best fitness experience in the world for our Members. We ended Q1 with a strong cash balance of \$1.4 billion.

## LAUNCH OF HOME TRIAL

On September 12, 2019, we launched Home Trial. First-time Bike purchasers in all of our markets are now able to try the Peloton Bike at home for 30 days after delivery, risk-free. Within the 30-day trial period customers have unlimited access to our library of thousands of live and on-demand classes allowing them to try our immersive at-home cardio experience. This includes access to Peloton Digital where Bike purchasers can also experience our running, strength, yoga, and meditation classes. Customers can decide to return the Bike at any point within the first 30 days for

a full refund, including delivery and subscription fees, and we will pick up the Bike at their home free of charge.

Allowing our potential Members to try the Peloton Bike at home is an important step in continuing to offer the best Member experience possible, while helping us reduce a known barrier to purchase. While it is still early, we are very pleased by the initial sales impact from Home Trial and the marketing efficiencies gained by an increase in conversion from this program.

A black Peloton Bike is positioned in a bright, modern living room. The bike is angled towards the right, with its digital display screen mounted on the handlebar showing a class interface. The room features light-colored walls, large windows letting in natural light, and a wooden floor. In the background, there's a staircase with beige carpeting, a wooden armchair, a grey sofa, and several potted plants. A small round coffee table in the foreground holds a stack of books. The overall aesthetic is clean and contemporary.

30 DAY HOME TRIAL  
FREE PICKUP. FULL REFUND.

PELOTON Q1: 2020 | 04



#### MANUFACTURING PARTNER ACQUISITION

We are excited to share that in October we completed the acquisition of one of our long-time, Taiwan-based bike manufacturing partners, Tonic Fitness Technology, Inc. ("Tonic"). We believe that having greater control over our supply chain will enable us to strengthen and scale our production capabilities, increase innovation, and allow us to continue to deliver the highest quality connected fitness products in the market. After years of close partnership and collaboration, we are excited to officially welcome the Tonic team and its employees to the Peloton family. The acquisition was completed for a purchase price of approximately \$47.4 million, net of cash acquired. Upon completion of the transaction on October 16, 2019, Tonic became a wholly-owned subsidiary of Peloton. While the acquisition of Tonic brings some of our manufacturing in-house, we will continue to work closely with our other valued manufacturing partners. Tonic, founded by Andy Wu, has been designing and manufacturing innovative stationary bikes since 1985. Peloton began collaborating with Tonic on our Bike in 2013.

"WE'RE PLEASED THAT, AFTER A LONG-TIME TRUSTED PARTNERSHIP, PELOTON HAS DECIDED TO DEEPLY INVEST IN THE FUTURE OF TONIC AND OUR TEAM. WE LOOK FORWARD TO PLAYING A SIGNIFICANT AND IMPORTANT ROLE IN HELPING PELOTON TO GLOBALIZE AT-HOME FITNESS."

—ANDY WU, FOUNDER AND CEO OF TONIC.

#### INTERNATIONAL EXPANSION

We recently celebrated the first anniversary of the launch of our U.K. and Canada markets in September 2019 and October 2019, respectively, and we are pleased with the growth in sales and brand awareness to date, which has exceeded our expectations. In the lead-up to this holiday season we are opening several new U.K. showrooms as we continue to extend our retail footprint beyond London, and we have opened additional warehouses to expand our internal field operations coverage to more areas within the U.K.

On November 20, 2019 we will take another important step in our international expansion with the launch of Peloton in Germany. With our entry into Germany, we will be in the three largest fitness markets in the world (U.S., U.K., and Germany). Germany will also mark our first time offering non-English language content to users on our platform. To prepare for our sales efforts, we will be opening several retail showrooms across the major metropolitan areas of Germany within the first few months of launch, and we will begin a full-scale national TV and digital media campaign in January 2020 to build brand and product awareness. As part of our localization strategy, we will produce German-language classes out of our London studio with new German instructors, and we will also make German subtitles available on a significant percentage of our existing English-language library.



## CONTINUOUS INNOVATION

We work hard every day to continuously improve the end-to-end experience for our Members. Here are a few things we've been working on over the last quarter:

The screenshot displays the Peloton Digital software interface. At the top, there's a profile picture and a message: "Welcome, **Hannah Corbin**. Keep your 9 week streak going with a workout today!" Below this, there are sections for "Most Popular Classes" featuring instructors like Hannah Marie Corbin and "Most Popular Live Classes" featuring instructors like Jennifer and Anna. Further down, there are sections for "Most Popular Friends" and "August Activity Challenges". The bottom of the screen shows navigation icons for Home, Progress, Classes, Downloads, and Help.

New personalized bike homescreen

## SOFTWARE

Our team of software engineers is dedicated to continuously improving our Member experience by creating new and innovative interactive software features. During Q1 we released a brand new personalized home screen for the Bike and Tread, which makes it easier than ever for our Members to find the perfect workout. The new home screen is fully redesigned and features personalized class recommendations, which are tailored to each Member's past workout activity, favorite instructors, music preferences, social connections, and more. We are just beginning to scratch the surface on both platform personalization and fully utilizing our substantial data assets to drive class recommendations and product development with the goal of deepening our Member engagement over time.

Over the past few quarters, we have been focused on enhancing the Peloton Digital experience, with the objective of providing Members access to the same high-quality class content and immersive, motivating software features anywhere, anytime, and on any device. Our goal is to help our Members connect with us, reducing all barriers to accessing our content and maximizing the convenience of our platform. We recently released Chromecast for Android, as well as a new connection wizard for Miracast to make it easier for members using our Connected Fitness Products to connect and cast their screens to other devices in their home such as smart TVs, Roku, and Amazon Fire Sticks—a great way to enjoy some of our floor content such as yoga and strength.

## ORIGINAL PROGRAMMING

As we rapidly add Members and their engagement increases, we have the benefit of utilizing data to understand what workouts and programming our Members want and to direct our programming investments into those areas. We continue to broaden our original content offering by introducing fresh class concepts that engage Members in new ways. In order to amplify our commitment to music, we plan to increase the number of "Artist Series" offerings. We recently produced a Jennifer Lopez dual-instructor ride with Robin Arzon and Jess King, as well as a Lizzo ride, and both placed in the top 10 live classes of all time on our platform. Recent classes based on music by Paul McCartney, Red Hot Chili Peppers, The Chainsmokers and Shakira similarly drove strong engagement from our Members.

We have also turned our focus to increasing live participation through "appointment" content. We now feature "Sundays with Love" with Ally Love on Sunday mornings at 11:45am ET, the "Jess King Experience" on Thursday nights at 9:00pm ET and "Zen in Ten", a 10 minute lunchtime live yoga experience every week day.



LIVE THURSDAYS @ 9:00 PM ET

JESS <sup>THE</sup>  
KING  
EXPERIENCE



Based on engagement data, we know that our Members want more fitness programs like our recently launched "Crush Your Core" with Emma Lovewell. We are committed to creating more of these programs over time to enhance our Members' work out regime. We've added additional live workouts to our daily class schedule on Mondays and Wednesdays at 9:30pm ET/6:30pm PT to provide more convenient times for our West Coast Members. We also continue to invest in the best instructors. In September we welcomed two new U.S.-based cycling instructors, Kendall Toole and Tunde Oyeneyin. We are also excited to welcome three new international instructors to the roster in Q2 to support our growing Membership base in the U.K. and our German launch.



## SHOWROOMS

We grew our global showroom count to 81 through the addition of seven new showrooms in Q1, with four of those new showrooms representing new markets for Peloton retail—Indianapolis, IN, Richmond, VA, Salt Lake City, UT, and Leeds, U.K. We also boosted our presence to six showrooms in Southern Florida with the launch of Coral Gables, Naples, and Palm Beach. Additionally, temporary units in Columbus, OH and Lone Tree (Denver), CO were transitioned to new, permanent locations. An important component of our retail expansion strategy is the introduction of new markets. In the second quarter, we will

bring the Peloton retail experience to several new markets globally and engage with travelers through the opening of our first airport showroom in Chicago's O'Hare airport.

We continued to drive traffic and engagement through Test Class (Bike and Tread) as well as local community engagement by hosting Member milestone celebrations and Member events in our showrooms. As Members approach a milestone, we now send push notifications inviting them to come celebrate with us.

## LOGISTICS AND ORDER EXPERIENCE

We are always looking for opportunities to improve every Member touchpoint. In Q1, we began the roll out of a new Delivery Self-Scheduler feature that enables customers to self-select their desired delivery date and time window following checkout. We continued to expand our network of last mile Field Operations centers, opening a number of new warehouse facilities in the U.S. and U.K. We

also launched a new master technician service to provide branded, cost-effective in-home service experiences in select markets. For support after delivery, we recently launched our first in-app support feature which gives Members the ability to open a support ticket directly from their Bike or Tread touchscreen and receive immediate troubleshooting steps to mitigate common issues.



## FINANCIAL DISCUSSION

### REVENUE

We generated total revenue of \$228.0 million in Q1, representing 103% year-over-year growth. Connected Fitness Product revenue was \$157.6 million, representing 102% year-over-year growth and 69% of total revenue. Our strong sales were the result of our effective brand and performance marketing efforts including a new marketing campaign highlighting our financing program for the first time. We also benefited from continued word-of-mouth referrals from our loyal Members, which remains one of our largest marketing channels. In addition, our strong year-over-year growth was helped by Tread and International, given that both launches occurred late in Q1 of Fiscal Year 2019.

Subscription revenue was \$67.2 million in Q1, representing 112% year-over-year growth and 29% of total revenue. The increase in subscription revenue was a result of strong growth in our Connected Fitness Subscriber base, which reached 562,774 by the end of Q1, representing year-over-year growth of 103%. Our growth in Connected Fitness Subscribers was aided by our continued low Average Net Monthly Connected Fitness Churn in Q1 of 0.90%. As of September 30, 2019, 90% of our Connected Fitness Subscribers were on month-to-month payment plans.

Our growing subscription revenue is driven by our Members' increasing engagement with our platform, and engagement is the leading indicator of retention. During Q1, our Member engagement continued to grow with 11.7 Average Monthly Workouts per Connected Fitness Subscriber versus 8.9 Workouts in the same period last year. Our Connected Fitness Subscribers worked out with Peloton 19.2 million times, up from 7.1 million workouts in the same period last year, representing 171% year-over-year growth. The increasing diversity of our content offering available through our Connected Fitness Products and Peloton Digital continues to drive engagement and greater share of our Members' workouts.

We ended the quarter with 105,856 Digital Subscribers, up 116% year-over-year. Peloton Digital continues to be an important aspect of our business as it serves as a powerful lead generation channel for Connected Fitness Product sales and bolsters our Connected Fitness Subscribers' engagement with multiple fitness verticals.

Other revenue, which primarily consists of the sale of Peloton-branded apparel, was \$3.3 million in Q1, representing 30% revenue growth, net of discounts, and 80% unit sales growth year-over-year. Growth in apparel sales is offset by the discounts offered in our referral program, which help encourage word-of-mouth purchase recommendations from our growing Member base. Peloton apparel allows our Members to display their loyalty to our brand, and we have seen sales increase year-over-year as we grow our Member base and expand our showroom footprint.

### REVENUE

\$228.0 million  
103% Y/Y

**ENDING CONNECTED FITNESS SUBSCRIBERS**  
562,774  
103% Y/Y

**Avg. Net Monthly Connected Fitness Churn**  
0.90%

## FINANCIAL DISCUSSION

### GROSS PROFIT

Gross profit was \$105.1 million in Q1 representing 104% year-over-year growth. Gross margin for the quarter was steady year-over-year at 46.1%.

Connected Fitness Products gross profit was \$67.8 million in Q1 and represents 90% year-over-year growth. Our Connected Fitness Products gross margin of 43.0% was negatively impacted by a mix shift to Tread sales, which currently carry a lower gross margin than our Bikes, as well as investments in our logistics platform to support our growth.

Subscription gross profit was \$37.7 million in Q1 representing 144% year-over-year growth. Subscription gross margin was 56.1%, a 743 basis point improvement versus last year. Subscription Contribution was \$42.4 million in Q1 increasing 129% year-over-year. Subscription Contribution Margin was 63.0%, a 470 basis point improvement versus last year, primarily driven by a \$1.9 million benefit from lower content costs for past use year-over-year. This benefit was partially offset by higher studio rent expense year-over-year, as prior year Q1 did not include the lease expense for our new Peloton Studios in New York City and London.

For a reconciliation of non-GAAP financial measures to their corresponding GAAP measures, please refer to the reconciliation table in the section titled "Key Operating Metrics and Non-GAAP Financial Measures--Non-GAAP Financial Measures."

### GROSS PROFIT

\$105.1 million  
46.1% gross margin

### CONNECTED FITNESS GROSS PROFIT

\$67.8 million  
43.0% gross margin

### SUBSCRIPTION GROSS PROFIT

\$37.7 million  
56.1% gross margin

### SUBSCRIPTION CONTRIBUTION

\$42.4 million  
63.0% contribution margin

## FINANCIAL DISCUSSION

### OPERATING EXPENSES

We typically see lower revenue in the first and fourth quarters of our fiscal year relative to the second and third quarters when we benefit from Holiday sales, New Year's resolutions, and colder weather. Therefore, operating costs as a percentage of total revenue in the first and fourth quarters are typically higher. Total operating expenses of \$156.0 million grew 46% year-over-year primarily due to increased marketing expense, expansion into new international markets and fitness verticals, and increases in payroll-related costs due to growth in headcount. Total operating expenses were 68% of total revenue, compared to 95% of total revenue in the prior year period. Our prior year quarter included a one-time stock-based compensation charge of \$32.6 million related to our Series F tender offer. Excluding this impact, operating expense would have been 66% of total revenue.

Sales and marketing expense was \$77.6 million and grew 71% year-over-year representing 34% of total revenue. Our prior year quarter included a one-time stock-based compensation charge related to our Series F tender offer of \$3.9 million. Excluding this impact, sales and marketing expense as a percent of total revenue would have been 37% in Q1 2019. We continue to see marketing efficiencies in the U.S. Bike business, in part driven by our continued strong word-of-mouth referrals from our Members, which helped to offset some of the increase in marketing spend for international and Tread where we are still in the early stages of building brand and product awareness.

General and administrative expense was \$60.9 million and grew 22% year-over-year representing 27% of total revenue. Excluding the one-time stock-based compensation charge related to our Series F tender offer of \$26.2 million in the prior year quarter, general and administrative expense would have been 21% of total revenue in Q1 2019. The year-over-year growth was driven by continued investment in our teams and systems required to support us as a public company as well as lease expense related to our new headquarters in New York City, which we took possession of in August 2019. Our move to our new headquarters is planned for Fall 2020.

Research and development expense was \$17.4 million and grew 51% year-over-year representing 8% of total revenue. Excluding the one-time stock-based compensation charge related to our Series F tender offer of \$2.5 million in the prior year quarter, research and development expense would have been 8% of total revenue in Q1 2019. The growth in overall expense is primarily due to the expansion of our software and hardware engineering teams to continue to develop a robust pipeline of new software features and products.

<b>TOTAL OPERATING EXPENSES</b>	\$156.0 million
	68% of revenue
<b>SALES AND MARKETING</b>	\$77.6 million
	34% of revenue
<b>GENERAL AND ADMINISTRATIVE</b>	\$60.9 million
	27% of revenue
<b>RESEARCH AND DEVELOPMENT</b>	\$17.4 million
	8% of revenue

## FINANCIAL DISCUSSION

### PROFITABILITY

Net loss improved in Q1 to \$(49.8) million compared to \$(54.5) million last year. Q1 Adjusted EBITDA loss was \$(21.0) million representing an Adjusted EBITDA margin of (9.2)% and year-over-year margin improvement of 283 basis points primarily due to operating expense leverage. Factoring in Q1 weighted average shares outstanding of 38,453,864, basic and diluted net loss per share was \$(1.29).

### Q1 2019 BALANCE SHEET AND CASH FLOW

Our initial public offering and the \$100 million concurrent private placement from entities affiliated with TCV yielded gross proceeds of \$1.26 billion before underwriting discounts and offering expenses and helped bolster our cash and cash equivalents to \$1.4 billion at the end of Q1. Cash used in operations was \$(76.2) million during the quarter. Capital expenditures were \$(22.5) million, the majority of which is related to the continued build out of our new Peloton Studios in New York City and London, our New York City headquarters, and new showrooms.

### NET LOSS

\$(49.8) million  
(22)% profit margin

### ADJUSTED

### EBITDA LOSS

\$(21.0) million  
(9.2)% margin

### CASH AND CASH EQUIVALENTS

\$1.4 billion

## Q2 AND FULL FISCAL YEAR 2020 BUSINESS OUTLOOK

### Q2 FISCAL YEAR 2020 HIGHLIGHTS

- 680,000 to 685,000 ending Connected Fitness Subscribers, growth of 88% at midpoint
- \$410 million to \$420 million total revenue, 58% growth at midpoint
- \$(70) million to \$(65) million Adjusted EBITDA, (16.3)% Adjusted EBITDA margin at midpoint

### FULL FISCAL YEAR 2020 HIGHLIGHTS

- 885,000 to 895,000 ending Connected Fitness Subscribers, growth of 74% at midpoint
- \$1.45 billion to \$1.50 billion total revenue, 61% growth at midpoint
- \$(170) million to \$(150) million Adjusted EBITDA, (10.8)% Adjusted EBITDA margin at midpoint

We remain focused on driving strong Connected Fitness Subscriber growth and engaging and retaining our growing, scaled Member base. Our Connected Fitness Subscriber guidance is based on the early success of Home Trial, our expectations for a robust Holiday and New Year's resolution season, and continued low Average Net Monthly Connected Fitness Churn. Churn is expected to slightly rise, but stay below 1.05% in Q2 and average 1.05% for the full Fiscal Year 2020. This is due to the expected increase in return rates from Home Trial and the continued expiration of prepaid Connected Fitness Subscriptions offered prior to July 2018. By the end of Fiscal Year 2020, we expect that at least 94% of our Connected Fitness Subscribers will be paying month-to-month.

For Q2, we expect \$410 million to \$420 million of total revenue, representing 58% growth at the midpoint of the range. For Fiscal Year 2020 we expect \$1.45 billion to \$1.50 billion of total revenue, representing 61% growth at the midpoint of the range. As mentioned previously, the strong year-over-year growth in Q1 Fiscal Year 2020 was aided by Tread and International, given that our entry into the Tread category, U.K., and Canada occurred last Fall. This will drive tougher year-over-year comparisons for the balance of Fiscal Year 2020.

For Q2 and Fiscal Year 2020 we expect a gross margin of 39% to 40% and 41% to 42%, respectively. Connected Fitness Product margin will continue to be negatively impacted by the mix shift to Tread

and investments in supply chain and logistics to scale our business, partially offset by product cost efficiencies. We expect both our Subscription Margin and Subscription Contribution Margin to benefit from an expected reduction in content costs for past use, and to a lesser extent, leverage from our fixed costs of content production as we grow our Connected Fitness Subscriber base.

We will continue to deploy capital in a disciplined manner given the significant global market opportunity in front of us. In Fiscal Year 2020, we will continue to invest in building our brand, supporting our growth, scaling operations internationally, improving our end-to-end Member experience, and recruiting and retaining the best teams across all business functions at Peloton. We expect Q2 Adjusted EBITDA of \$(70) million to \$(65) million, representing an Adjusted EBITDA margin of (16.3)% at the midpoint of the range. For Fiscal Year 2020 we expect Adjusted EBITDA of \$(170) million to \$(150) million, representing an Adjusted EBITDA margin of (10.8)% at the midpoint of the range.

A reconciliation of non-GAAP guidance measures to corresponding GAAP measures is not available on a forward-looking basis without unreasonable effort due to the uncertainty regarding, and the potential variability of, many of the costs and expenses that may be incurred in the future. We have provided a reconciliation of GAAP to non-GAAP financial measures for Q1 in the reconciliation table at the end of this letter.

## Q2 AND FULL FISCAL YEAR 2020 BUSINESS OUTLOOK

### WEBCAST

We will host a Q&A session at 8:30am ET on Tuesday, November 5, 2019 to discuss our financial results. To participate in the live call, please dial 1 (877) 667-0469 (US / Canada) or 1 (346) 406-0807 (international) and provide conference ID 2467016. A live webcast of the call will be available at <https://investor.onepeloton.com/investor-relations/> and will be archived on our site following the call.

Thanks to our Members, employees, partners, and investors – together we go far!

*– Team Peloton*

### SAFE HARBOR STATEMENT

This shareholder letter includes forward-looking statements, which are statements other than statements of historical facts and statements in the future tense. These statements include, but are not limited to, statements regarding our future performance and our market opportunity, including expected financial results for the second quarter of 2020 and full year 2020, our business strategy and plans, and our objectives and future operations, including our expansion into new markets. Forward-looking statements are based upon various estimates and assumptions, as well as information known to us as of the date hereof, and are subject to risks and uncertainties. Accordingly, actual results could differ materially due to a variety of factors, including: our ability to attract and retain Subscribers; our limited operating history; our ability to anticipate and satisfy consumer preferences; the effects of the highly competitive market in which we operate; market acceptance of our Connected Fitness Products; our ability to successfully develop and timely introduce

new products and services; our ability to accurately forecast consumer demand and adequately manage our inventory; our ability to maintain the value and reputation of the Peloton brand; a decrease in sales of our Bike; the continued growth of the connected fitness market; the loss of any one of our third-party suppliers, manufacturers, or logistics partners; our ability to achieve the objectives of strategic and operational initiatives; litigation and related costs; the impact of privacy and data security laws; and other general market, political, economic, and business conditions.

Additional risks and uncertainties that could affect our financial results are included under the caption "Risk Factors" in the final prospectus pursuant to Rule 424(b)(4) filed with the SEC on September 26, 2019 and our other SEC filings, which are available on the Investor Relations page of our website at <https://investor.onepeloton.com/investor-relations> and on the SEC website at [www.sec.gov](http://www.sec.gov).

All forward-looking statements contained herein are based on information available to us as of the date hereof and you should not rely upon forward-looking statements as predictions of future events. The events and circumstances reflected in the forward-looking statements may not be achieved or occur. Although we believe that the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, performance, or achievements. We undertake no obligation to update any of these forward-looking statements for any reason after the date of this shareholder letter or to conform these statements to actual results or revised expectations, except as required by law. Undue reliance should not be placed on forward-looking statements.

PELOTON INTERACTIVE, INC.

## KEY OPERATING METRICS AND NON GAAP FINANCIAL MEASURES

In addition to the measures presented in our interim condensed consolidated financial statements, we use the following key operating metrics to evaluate our business, measure our performance, develop financial forecasts, and make strategic decisions.

	Three Months Ended September 30	
	2019	2018
Connected Fitness Subscribers	562,774	276,957
Average Net Monthly Connected Fitness Churn	0.90%	0.50%
Total Workouts (in millions)	19.2	7.1
Average Monthly Workouts per Connected Fitness Subscriber	11.7	8.9
Subscription Gross Profit (in millions)	\$ 37.7	\$ 15.4
Subscription Contribution (in millions) <sup>(1)</sup>	\$ 42.4	\$ 18.5
Subscription Gross Margin	56.1%	48.7%
Subscription Contribution Margin <sup>(1)</sup>	63.0%	58.3%
Net Loss (in millions)	\$ (49.8)	\$ (54.5)
Adjusted EBITDA (in millions) <sup>(2)</sup>	\$ (21.0)	\$ (13.5)
Adjusted EBITDA Margin <sup>(2)</sup>	(9.2)%	(12.0)%

(1) Please see the section titled "Non-GAAP Financial Measures" for a reconciliation of Subscription Gross Profit to Subscription Contribution and an explanation for why we consider Subscription Contribution to be a helpful metric for investors.

(2) Please see the section titled "Non-GAAP Financial Measures" for a reconciliation of net loss to Adjusted EBITDA and an explanation for why we consider Adjusted EBITDA to be a helpful metric for investors.

### CONNECTED FITNESS SUBSCRIBERS

Our ability to expand the number of Connected Fitness Subscribers is an indicator of our market penetration and growth. A Connected Fitness Subscriber can represent a person, household, or commercial property, such as a hotel or residential building.

A Connected Fitness Subscription is either a paid Connected Fitness Subscriber (a Connected Fitness Subscription with a successful credit card billing or with prepaid subscription credits or waivers) or paused Connected Fitness Subscriber (a Connected Fitness Subscription where the Subscriber has requested to "Pause" for up to 3 months). We do not include canceled or unpaid Connected Fitness Subscriptions in the Connected Fitness Subscriber count.

### AVERAGE NET MONTHLY CONNECTED FITNESS CHURN

We use Average Net Monthly Connected Fitness Churn to measure the retention of our Connected Fitness Subscribers. We define Average Net Monthly Connected Fitness Churn as Connected Fitness Subscriber cancellations, net of reactivations, in the quarter, divided by the average number of beginning Connected Fitness Subscribers in each month, divided by three months. This metric does not include data related to our Digital Subscribers who pay a monthly fee for access to our content library on their own devices.

## KEY OPERATING METRICS AND NON GAAP FINANCIAL MEASURES

### TOTAL WORKOUTS AND AVERAGE MONTHLY WORKOUTS PER CONNECTED FITNESS SUBSCRIBER

We review Total Workouts and Average Monthly Workouts per Connected Fitness Subscriber to measure engagement, which is the leading indicator of retention for our Connected Fitness Subscribers. We define Total Workouts as all workouts completed during a given period. We define a Workout as a Connected Fitness Subscriber either completing at least 50% of an instructor-led or scenic ride or run or ten or more minutes of "Just Ride" or "Just Run" mode. We define Average Monthly Workouts per Connected Fitness Subscriber as the Total Workouts completed in the quarter divided by the average number of Connected Fitness Subscribers in each month, divided by three months.

### NON-GAAP FINANCIAL MEASURES

In addition to our results determined in accordance with accounting principles generally accepted in the United States, or GAAP, we believe the following non-GAAP financial measures are useful in evaluating our operating performance.

These non-GAAP financial measures have limitations as analytical tools in that they do not reflect all of the amounts associated with our results of operations as determined in accordance with GAAP. Because of these limitations, Adjusted EBITDA, Adjusted EBITDA Margin, Subscription Contribution, and Subscription Contribution Margin should be considered along with other operating and financial performance measures presented in accordance with GAAP.

The presentation of these non-GAAP financial measures is not intended to be considered in isolation or as a substitute for, or superior to, financial information prepared and presented in accordance with GAAP. Investors are encouraged to review the reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures. A reconciliation of the non-GAAP financial measures to such GAAP measures can be found below.

PELOTON INTERACTIVE, INC.

## ADJUSTED EBITDA AND ADJUSTED EBITDA MARGIN

Adjusted EBITDA and Adjusted EBITDA Margin are key performance measures that our management uses to assess our operating performance and the operating leverage in our business. Because Adjusted EBITDA and Adjusted EBITDA Margin facilitate internal comparisons of our historical operating performance on a more consistent basis, we use these measures for business planning purposes. We also believe this information will be useful for investors to facilitate comparisons of our operating performance and better identify trends in our business. We expect Adjusted EBITDA Margin to increase over the long-term as we continue to scale our business and achieve greater leverage in our operating expenses.

We calculate Adjusted EBITDA as net loss adjusted to exclude other income, net, provision for income taxes, depreciation and amortization expense, stock-based compensation expense, transaction costs, and certain litigation expenses, consisting of legal settlements and related fees for specific proceedings that arise outside of the ordinary course of our business. Adjusted EBITDA Margin is calculated by dividing Adjusted EBITDA by total revenue.

The following table presents a reconciliation of Adjusted EBITDA to net loss, the most directly comparable financial measure prepared in accordance with GAAP, for each of the periods indicated:

	Three Months Ended September 30 (dollars in millions)	
	2019	2018
Net loss <sup>(1)</sup>	\$ (49.8)	\$ (54.5)
Adjusted to exclude the following:		
Other income (expense), net	1.2	1.0
Provision for income taxes	0.1	–
Depreciation and amortization expense	7.1	4.2
Stock-based compensation expense	18.7	36.7
Transaction costs	0.3	–
Litigation expenses	3.9	1.2
Adjusted EBITDA	\$ (21.0)	\$ (13.5)
Adjusted EBITDA margin	(9.2)%	(12.0)%

(1) Included in net loss are content costs for past use as follows:

	Three Months Ended September 30 (dollars in millions)	
	2019	2018
Content costs for past use <sup>(2)</sup>	\$ 0.9	\$ 2.9

(2) From time-to-time, we execute music royalty agreements with various music rights holders. As part of these go-forward license agreements, we may also enter into agreements whereby we are released from all potential licensor claims regarding our alleged past use of copyrighted material in our content in exchange for a mutually-agreed payment. We refer to these payments as content costs for past use. Included in Adjusted EBITDA are content costs for past use. These costs had a negative basis point impact on Adjusted EBITDA Margin of 41 and 256 for three months ended September 30, 2019 and 2018, respectively.

PELOTON INTERACTIVE, INC.

## SUBSCRIPTION CONTRIBUTION AND SUBSCRIPTION CONTRIBUTION MARGIN

We use Subscription Contribution and Subscription Contribution Margin to measure our ability to scale and leverage the costs of our Connected Fitness Subscriptions. The continued growth of our Connected Fitness Subscriber base will allow us to improve our Subscription Contribution Margin. While there are variable costs, including music royalties, associated with our Connected Fitness Subscriptions, a significant portion of our content creation costs are fixed given that we operate with a limited number of production studios and instructors. The fixed nature of those expenses should scale over time as we grow our Connected Fitness Subscriber base.

We believe that these non-GAAP financial measures are useful to investors for period-to-period comparisons of our business and in understanding and evaluating our operating results because our management uses Subscription Contribution and Subscription Contribution Margin

in conjunction with financial measures prepared in accordance with GAAP for planning purposes, including the preparation of our annual operating budget, as a measure of our core operating results and the effectiveness of our business strategy, and in evaluating our financial performance.

We define Subscription Contribution as subscription revenue less cost of subscription revenue, adjusted to exclude from cost of subscription revenue, depreciation and amortization expense and stock-based compensation expense. Subscription Contribution Margin is calculated by dividing Subscription Contribution by subscription revenue.

The following table presents a reconciliation of Subscription Contribution to subscription gross profit, the most directly comparable financial measure prepared in accordance with GAAP, for each of the periods indicated:

	Three Months Ended September 30 (dollars in millions)	
	2019	2018
Subscription Revenue	\$ 67.2	\$ 31.7
Less: Cost of Subscription <sup>(1)</sup>	29.5	16.3
Subscription Gross Profit	\$ 37.7	\$ 15.4
Subscription Gross Margin	56.1%	48.7%
Add back:		
Depreciation and amortization expense	3.7	1.8
Stock-based compensation expense	1.0	1.2
Subscription Contribution	\$ 42.4	\$ 18.5
Subscription Contribution Margin	63.0%	58.3%

<sup>(1)</sup> Included in cost of subscription are content costs for past use as follows:

	Three Months Ended September 30 (dollars in millions)	
	2019	2018
Content costs for past use <sup>(2)</sup>	\$ 0.9	\$ 2.9

<sup>(2)</sup> From time-to-time, we execute music royalty agreements with various music rights holders. As part of these go-forward license agreements, we may also enter into agreements whereby we are released from all potential licensor claims regarding our alleged past use of copyrighted material in our content in exchange for a mutually-agreed payment. We refer to these payments as content costs for past use. Included in Subscription Contribution are content costs for past use. These costs had a negative basis point impact on Subscription Contribution Margin of 138 and 904 for three months ended September 30, 2019 and 2018, respectively.

## PELOTON INTERACTIVE, INC.

**CONDENSED CONSOLIDATED BALANCE SHEETS**

(in millions, except share and per share amounts)

<b>ASSETS</b>	<b>09/30/2019</b>	<b>06/30/2019</b>
	<i>Unaudited</i>	
Current assets:		
Cash and cash equivalents	\$ 1,375.9	\$ 162.1
Marketable securities	100.4	216.0
Accounts receivable, net of allowances	20.9	18.5
Inventories, net	205.6	136.6
Prepaid expenses and other current assets	46.5	48.4
Total current assets	1,749.3	581.7
Property and equipment, net	119.7	249.7
Intangible assets, net	18.3	19.5
Goodwill	4.3	4.3
Restricted cash	0.8	0.8
Right-of-use asset	485.5	—
Other assets	9.9	8.5
Total assets	\$ 2,387.7	\$ 864.5
<b>LIABILITIES, REDEEMABLE CONVERTIBLE PREFERRED STOCK, AND STOCKHOLDERS' DEFICIT</b>		
Current liabilities:		
Accounts payable	90.7	92.2
Accrued expenses	116.2	104.5
Customer deposits and deferred revenue	99.2	90.8
Other current liabilities	21.4	3.3
Total current liabilities	327.6	290.8
Deferred rent	—	23.7
Build-to-suit liability	—	147.1
Long term lease liability	483.8	—
Other non-current liabilities	0.4	0.4
Total liabilities	811.8	462.0
Commitments and contingencies		
Redeemable convertible preferred stock \$0.000025 par value; zero and 215,443,468 shares authorized; zero and 210,640,629 shares issued and outstanding as of September 30, 2019 and June 30, 2019, respectively.	—	941.1
Stockholders' equity (deficit)		
Common stock \$0.000025 par value; 2,500,000,000 and zero Class A shares authorized; 43,448,475 and zero shares issued and outstanding as of September 30, 2019 and June 30, 2019, respectively; 2,500,000,000 and 400,000,000 Class B shares authorized, 236,819,100 and 25,301,604 shares issued and outstanding as of September 30, 2019 and June 30, 2019, respectively.	—	—
Additional paid-in capital	2,249.1	90.7
Accumulated other comprehensive (loss) income	(1.1)	0.2
Accumulated deficit	(672.0)	(629.5)
Total stockholders' equity (deficit)	1,576.0	(538.6)
Total liabilities, redeemable convertible preferred stock, and stockholders' equity (deficit)	\$ 2,387.7	\$ 864.5

PELOTON INTERACTIVE, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS AND COMPREHENSIVE LOSS

**UNAUDITED**

(in millions, except share and per share amounts)

	Three Months Ended September 30	
	2019	2018
Revenue		
Connected Fitness Products	\$ 157.6	\$ 77.9
Subscription	67.2	31.7
Other	3.3	2.5
Total Revenue	<u>228.0</u>	<u>112.1</u>
Cost of revenue		
Connected Fitness Products	89.8	42.2
Subscription	29.5	16.3
Other	3.6	2.1
Total cost of revenue	<u>122.9</u>	<u>60.6</u>
Gross profit	105.1	51.5
Operating expenses:		
Sales and marketing	77.6	45.5
General and administrative	60.9	50.0
Research and development	17.4	11.6
Total operating expenses	<u>156.0</u>	<u>107.1</u>
Loss from operations	(50.9)	(55.6)
Other income, net		
Interest income, net	1.3	1.0
Other expense, net	(0.1)	—
Total other income, net	<u>1.2</u>	<u>1.0</u>
Loss before provision for income taxes	(49.7)	(54.5)
Provision for income taxes	0.1	—
Net loss	\$ (49.8)	\$ (54.5)
Net loss attributable to Class A and Class B common stockholders	\$ (49.8)	\$ (54.5)
Net loss per share attributable to Class A and Class B common stockholders, basic and diluted	\$ (1.29)	\$ (2.18)
Weighted-average Class A and Class B common shares outstanding, basic and diluted	38,453,864	24,999,075
Other comprehensive income (loss):		
Change in unrealized gain (loss) on marketable securities	\$ —	\$ (0.1)
Change in foreign currency translation adjustment	(1.3)	—
Total other comprehensive income (loss)	<u>(1.3)</u>	<u>(0.1)</u>
Comprehensive loss	\$ (51.1)	\$ (54.6)

PELOTON INTERACTIVE, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

UNAUDITED

(in millions)

Three Months Ended September 30

	2019	2018
Cash Flows from Operating Activities:		
Net loss	\$ (49.8)	\$ (54.5)
Adjustments to reconcile net loss to net cash used in operating activities:		
Depreciation and amortization expense	7.1	4.2
Stock-based compensation expense	18.7	36.7
Amortization of debt issuance costs	0.1	0.1
Amortization of premium from marketable securities	0.3	—
Non-cash operating lease expense	9.3	—
Changes in operating assets and liabilities:		
Accounts receivable	(2.4)	(0.1)
Inventories	(69.1)	(25.8)
Prepaid expenses and other current assets	1.9	(8.8)
Other assets	(1.4)	(2.4)
Accounts payable and accrued expenses	17.5	21.9
Customer deposits and deferred revenue	8.5	(3.0)
Operating lease liabilities, net	(16.7)	—
Other liabilities	(0.1)	1.5
Net cash used in operating activities	<u>(76.2)</u>	<u>(30.2)</u>
Cash Flows from Investing Activities:		
Maturities of marketable securities	115.3	—
Purchases of property and equipment	(22.5)	(11.2)
Net cash provided by (used in) investing activities	<u>92.8</u>	<u>(11.2)</u>
Cash Flows from Financing Activities:		
Proceeds from issuance of common stock upon initial public offering, net of offering costs	1,195.7	—
Proceeds from issuance of redeemable convertible preferred stock, net of issuance costs	—	539.1
Proceeds from exercise of stock options	2.7	0.2
Net cash provided by financing activities	<u>1,198.4</u>	<u>539.3</u>
Effect of exchange rate changes	(1.3)	(0.1)
Net change in cash	1,213.7	497.8
Cash, cash equivalents and restricted cash – Beginning of period	163.0	151.6
Cash, cash equivalents and restricted cash – End of period	<u>\$ 1,376.7</u>	<u>\$ 649.5</u>
Supplemental Disclosures of Cash Flow Information:		
Cash paid for interest	\$ —	\$ 0.1
Supplemental Disclosures of Non-Cash Investing and Financing Information:		
Conversion of convertible preferred stock to common stock	\$ 941.1	\$ —
Property and equipment accrued but unpaid	\$ 8.9	\$ 3.6
Stock-based compensation capitalized for software development costs	\$ 0.4	\$ 0.1

